Falls Referral Pathway

Is this an immediate medical emergency? → Yes → **Referrer to call 999**

Do you think this requires an urgent response 24 hrs to 7 days, including equipment to prevent a fall?

Yes → **One Call Refer to SCFT Responsive Services & notify GP**

Are you concerned there is an underlying medical cause?

Yes → Referrer to contact GP direct (GP can then treat or refer direct to hospital falls services for further investigation)

No →

1. Is there a history of any fall in the previous year (include current fall)?
2. Is the patient on four or more medications per day?
3. Does the patient report any problems with their balance?
4. Does the pt have a diagnosis of Parkinson's or stroke?*
5. Does the pt struggle to get out of a chair?

(Score 1 for each yes)

Has the patient broken a bone or fractured within last 3 months?

If YES Refer to SCFT Falls for FRAX

1 or 2

3 + → One Call Refer to SCFT Community Falls Service or QVH Falls Service if East Grinstead pt & notify GP

One Call telephones patient and carries out PAM

If they score 1 or 2, One Call refer them to Wellbeing Strength & Balance programme & notify GP

If they score 3 or 4, One Call offers patient a choice of referral to Wellbeing Strength & Balance programme, **or** Get Up & Go booklet and details of local Wellbeing Hub/services & notify GP